## **PPO DENTAL**



## How to Use Your New Plan

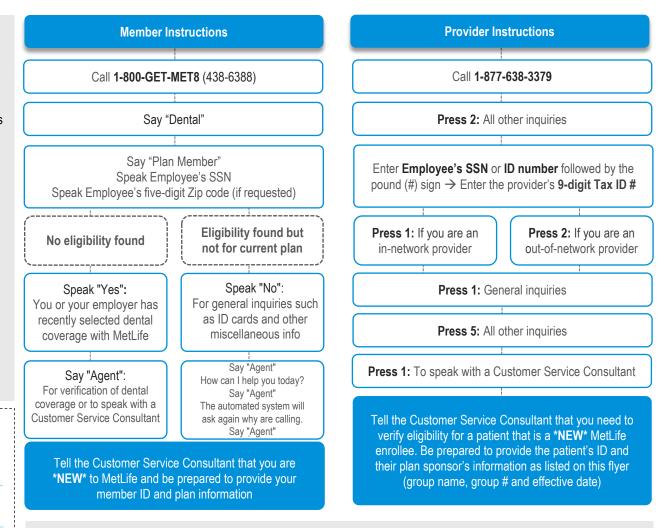
### Welcome to MetLife!

We are still in the process of installing your group's new dental plan, and some capabilities will not be fully functional until your information is fully loaded in our systems. In the meantime, we would be happy to answer questions about your benefits and verbally confirm your enrollment status by following the instructions below.

- 1. Call 1-800-GET-MET8 and follow the prompting instructions provided on this flyer to speak with a Customer Service Consultant
- Tell the MetLife representative that you are a \*NEW\* customer to MetLife and need to verbally confirm enrollment through our **Dental Verification Database**
- 3. Be prepared to provide the SSN of the policyholder as well as the plan details listed below
- 4. Take a copy of this flyer to your first dental appointment - tell your dentist you recently switched dental plans and they will need to follow these instructions to verbally confirm your enrollment status



please contact your benefits administrator for additional information.



Thank you for choosing MetLife!

# Once your plan is fully installed, you may print a personalized ID card by visiting <u>www.metlife.com/mybenefits</u>

#### Use MyBenefits to:

- Locate a participating dentist.
- Verify eligibility and plan design information.
- Review claim status and claim history for your entire family.
- View and print processed claims with one click.
- Obtain claims forms and educational information.
- Get instant answers to Frequently Asked Questions.

MetLife Dental Claims P.O. Box 981282 El Paso, TX 79998-1282

For International Dental Travel Assistance call 1-312-356-5970